



Personal Privacy

- › The resident has the right to privacy when receiving personal care
- › Have privacy for conjugal visits
- › Share a room with their spouse, unless the doctor states otherwise in the medical record
- › Have their personal records treated confidentially
- › Employ a sitter from outside the facility, unless you have agreed in writing not to hire a private sitter. The sitter must abide by the policies and procedures of the facility. You must also agree not to hold the facility liable for any matter involving the private sitter

Contact Us

Appalachian Council of Governments
Long Term Care Ombudsman Program
30 Century Circle
Greenville, South Carolina, 29607
Phone 864.242.9733 | Fax 864.326.1251
Toll Free 1.800.434.4036 | www.scacog.org



Resident's Bill of Rights

Per South Carolina Code of Law §44-81-20 et. Seq., as a resident of a facility, the resident or their legal guardian has the right to:

Medical Treatment

- › The resident has the right to choose a personal physician
- › Receive from their physician a complete and current description of their medical conditions in terms they can understand
- › Participate in the planning of their care and treatment
- › Be fully informed in advance of any changes to care/treatment that may affect the resident's well-being
- › Refuse to participate in any type of experimental tests or research
- › Have privacy during treatment
- › Have their medical records treated with confidentiality
- › Approve or refuse release of their medical records to anyone outside the facility



Personal Possessions

- › Have security in storing their personal possessions
- › Approve or refuse release of their personal records to anyone outside the facility, except as provided by law
- › Keep and use personal clothing and possessions as long as they do not affect other resident's rights
- › Manage their personal finances. If the facility has been delegated in writing to manager your finances for you, it must provide you with a quarterly report of your finances

Personal Treatment

- › Be treated with respect and dignity
- › Be free from mental or physical abuse
- › Be free from chemical or physical restraints unless ordered by a physician
- › Be free from working or performing services for a facility unless they are part of the plan of care
- › Be transferred or discharged only for medical reasons, for the welfare of the resident or for the welfare of other residents of the facility, for nonpayment. The resident must be given a written notice of not less than 30 days, except that when the health, safety, or welfare of other residents would be endangered



Communication

- › The resident has the right to have family members, a legal guardian or other relatives visit
- › Refuse to see family members, legal guardian, or other relatives
- › Send and receive mail with freedom and privacy
- › Associate and communicate privately with persons of their choice
- › Meet with family members, their legal guardian, or other resident's family members to discuss the facility
- › Meet with and participate in social, religious, and community group activities, unless prohibited by a written medical order